



## LEOPACK'S QUALITY POLICY STATEMENT

Leopack is committed to the constant pursuit of customer satisfaction and to being the preferred supplier of logistics services in the local and regional markets.

In pursuance of this commitment Leopack will strive:

- to provide a professional, efficient and reliable service,
- to conduct its business in the highest ethical manner,
- To meet the customer's expectations at optimum cost.

To achieve these objectives and satisfy customer expectations Leopack is totally committed to implementing and maintaining the Quality Management System based on ISO 9001: 2015 which is supported by:

- Understanding the current and future needs of our customers through on-going customer engagement and dialogue,
- Ensuring that those interfacing with customers are knowledgeable, effective and proactive in quickly providing service solutions,
- Providing appropriate training and continually developing employee skills,
- Working with suppliers that share our values,
- Continually reviewing compliance with requirements and improving the effectiveness of our Quality Management System through establishing and reviewing our quality policy and objectives
- Continuously communicating the Quality Policy within the organization.

Our success will be measured by the satisfaction of our customers by providing services that consistently meet or even exceed their expectations.

Signed.....  
Managing Director

Date..... 13 April 2017